

# The DLAM Sentinel

A Newsletter from the Division of Laboratory Animal Medicine (DLAM)

Volume 11, Issue 3

November 13, 2018

## Holiday Hours for DLAM Services and Departments

**DLAM Pharmacy** will be closed on the following Days:

November 22<sup>nd</sup> and 23<sup>rd</sup>, 2018 - Thanksgiving Holiday  
December 12<sup>th</sup>, 2018 - closed for department event, available by pager 94434  
December 24<sup>th</sup> and 25<sup>th</sup>, 2018 - Winter Holiday  
December 31<sup>st</sup>, 2018 and January 1<sup>st</sup>, 2019 - New Year's

We will be open December 26<sup>th</sup>, 27<sup>th</sup> and 28<sup>th</sup> each day 1:00 to 3:00 PM. (Normal hours are Monday, Wednesday and Friday 1:00 – 3:00 PM, and resume January 2<sup>nd</sup>.)

If you have an emergency health case on one of the above days, please reach out to the Animal Health Technicians through your REACTOR PI portal and they will be able to assist you. If you will need medications during this time for scheduled procedures, please contact [DLAMPharmacy@mednet.ucla.edu](mailto:DLAMPharmacy@mednet.ucla.edu) and order in advance.

**DLAM Clin Path Lab and Necropsy** will be closed for experimental / research submissions from Monday, December 24<sup>th</sup> and reopen on Thursday, January 3<sup>rd</sup>. Please plan your research accordingly. Submissions for health cases would be coordinated through the veterinary staff. For questions, contact DLAM Technical Services at [DLAMTechServices@mednet.ucla.edu](mailto:DLAMTechServices@mednet.ucla.edu).

The **DLAM Rodent Surgery Room** will be closed from December 22<sup>nd</sup> through January 2<sup>nd</sup>, reopening on January 3<sup>rd</sup>. Any questions or concerns, please email [DLAMRSR@mednet.ucla.edu](mailto:DLAMRSR@mednet.ucla.edu).

**DLAM Operations / Husbandry** (including our Administration / Office Team) will have a full staff working December 26<sup>th</sup> – 28<sup>th</sup> and a “skeleton crew” December 24<sup>th</sup>, 25<sup>th</sup>, 31<sup>st</sup>, and January 1<sup>st</sup>. This may result in a shift of the normal day for which your (rodent) room is changed. Please bear with us during this time. For more information, contact the Animal Resource Supervisor for your vivarium.

## For Emergency Help Over the Weekends or Holidays...

Please take note of the DLAM Emergency Phone Tree number of **310-825-2200**, and use this for all veterinary or facility emergencies. This line is in operation 24/7, including after-hours, on the weekends or over any holiday. **The on-call vet pager (9-6545) is no longer in service.** Thank you!

## 2018 Holiday Delivery Schedules, Animal Orders/Delivery - Import/Export Schedules

Please note the following schedule changes for the 2018-2019 holiday periods.

**THANKSGIVING Holiday Week:** There will not be any Vendor Deliveries, Imports, or Export shipments on November 19-23, 2018. The order deadline for animals to arrive on November 27<sup>th</sup> & 28<sup>th</sup>, 2018 delivery is Tuesday, November 13<sup>th</sup>, 2018 at 4:00 p.m.

**CHRISTMAS and NEW YEAR Holidays Weeks:** Vendor Deliveries, Imports or Export shipments will NOT occur from December 24<sup>th</sup>, 2018 through January 4<sup>th</sup>, 2019.

The last delivery dates for 2018 are December 18<sup>th</sup> & 19<sup>th</sup>, depending on the vendor. The order deadline for those delivery dates is December 11<sup>th</sup>, 2018.

The first delivery date for 2019 will be January 8<sup>th</sup>. The order deadline for that delivery date is December 18<sup>th</sup>, 2018. All orders placed between the dates of December 19<sup>th</sup> and January 2<sup>nd</sup> will be processed to arrive on January 15<sup>th</sup> as space allows.

Please inform all users in your department about the holiday delivery schedules. This information is also posted on the DLAM website under Announcements.

If you have any questions or concerns on ordering, please contact Tensie Palmer at x42571, [TPalmer@mednet.ucla.edu](mailto:TPalmer@mednet.ucla.edu) as soon as possible. For Imports, email [DLAMImport@mednet.ucla.edu](mailto:DLAMImport@mednet.ucla.edu). For Exports, contact [DLAMExports@mednet.ucla.edu](mailto:DLAMExports@mednet.ucla.edu) Thank you!

## If You Know You Will Need Help...

If you know that your personnel in charge of caring for your animals will be unavailable for all or part of Thanksgiving or Winter Closure, contact DLAM now! **Health cases for rodents will continue to be sent daily during this time.** You can arrange with us to treat or otherwise resolve new health cases, as you instruct. Contact Anastasia Schimmel at [ASchimmel@mednet.ucla.edu](mailto:ASchimmel@mednet.ucla.edu) by 11/16 for Thanksgiving and by 12/14 for the Winter Closure. (Labs will be charged for technician labor and any supplies used.) *We want to partner with you to continue to provide the highest level of animal care during this time!*